



Health Mart Ranked #1 in Overall Pharmacy Customer Satisfaction by Wilson Health Information

U.S. Consumer Responses Propel Health Mart to Top Spot for Quality of Care, Convenience, and Value

June 2, 2008, San Francisco, CA — Health Mart, the nation's fastest-growing independent pharmacy franchise, announced today that Wilson Health Information, a leading consumer insight firm, ranked Health Mart number one in overall pharmacy customer satisfaction in the 2008 WilsonRx[®] Pharmacy Satisfaction Survey. The survey was independently conducted and funded by Wilson Health Information.

Health Mart, a nationwide franchise of nearly 2,000 independently owned pharmacies, received the prestigious top spot based on survey responses from 34,454 pharmacy customers across the United States. Health Mart outperformed numerous other retail pharmacies,* including U.S.-based independent pharmacies, franchises, and pharmacy cooperatives, to receive the number one position.

In addition to receiving the number one position for overall customer satisfaction, Health Mart received the top ranking in the following customer satisfaction categories:

- Pharmacy always has prescriptions in stock
- Pharmacy protects the privacy of patient health information
- Pharmacy coordinates care with doctors and other providers
- Pharmacy provides quality professional services
- Pharmacists give advice on over-the-counter and herbal products
- Pharmacy provides personalization of care
- Prescriptions are accurately filled and without errors
- Prescriptions are clearly labeled and easy to read
- Pharmacy counter is conveniently located and accessible within the store

"Health Mart clearly rose to the top for the personalized and patient-focused care its member pharmacies deliver," said Jim Wilson, third-generation pharmacist and president, Wilson Health Information, LLC. "I congratulate Health Mart on this significant achievement, which ranks the franchise's customer satisfaction level above all other independently owned franchise and cooperative operations, as well as major national pharmacies."

"The Health Mart brand stands for high-quality, personalized care. Our top ranking in the 2008 WilsonRx Pharmacy Satisfaction Survey demonstrates that Health Mart pharmacies across the U.S. provide best-in-class patient care and customer service every day," said Tim Canning, president, Health Mart. "The WilsonRx survey is widely considered the industry gold standard, and I congratulate all Health Mart pharmacies on receiving this incredible honor."

About Wilson Health Information, LLC

Wilson Health Information, LLC, is an independent healthcare research and consulting company.

Through its time-proven mail survey methodology, the WilsonRx survey is uniquely able to secure and represent the opinions of retail pharmacy customers who are less likely to respond to online surveys. WilsonRx[®] is a registered trademark of Wilson Health Information. National, regional, state, and market reports are available for sale. For additional information, please visit www.wilsonrx.com, or call Jim Wilson at 215.862.4581.

About Health Mart

Health Mart, today's fastest-growing independent pharmacy network in the U.S., helps independent pharmacies compete locally and nationally by delivering managed care contracting services, marketing and advertising tools, in-store programs, and operational support. Health Mart was ranked number one in Pharmacy Customer Satisfaction by Wilson Health Information, a leading consumer insight firm, in the 2008 WilsonRx[®] Pharmacy Satisfaction Survey. Health Mart's distinctive, consumer-preferred logo, store design, and decor help independent pharmacists reinforce their unique role as community healthcare advisors providing exceptional counseling, patient education, and wellness support at similar price points to chain pharmacies. Health Mart delivers an industry-leading program for a set monthly fee without any up-front initiation fee and provides franchisees with a no-fault out clause. The Health Mart franchise is owned by McKesson Corporation. For more information, please visit www.healthmart.com.

**71,000 pharmacy customers were surveyed regarding customer satisfaction levels pertaining to a total of more than 110 pharmacies across all classes of trade, including chain drug, food store, mass merchant, independent, and clinic categories.*

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